

# Crisis Leadership & Decision Making



## Hazmat Incidents: One-Day Course

Proven. Effective. Crisis Leadership.



Learn Effective  
Decision Making  
Models for Crises



Knowledge-based,  
Discussion-based &  
Practical Training



Learn Leadership  
Skills for High Stress  
Situations



Improve Influence  
and Communication  
During Crises



Alliance Solutions Group, Inc.

*Preparing for a safe and secure tomorrow*



FM 611261 EMS 611265 OHS 611266

# Challenges for Crisis Leaders

Information overload and sharing  
Unclear roles & responsibilities  
Time and stress demands affect judgment  
Inadequate decision-making tools  
Lack of situational awareness  
Inadequate pre-incident plans  
Operational coordination with private sector  
Ineffective training



## Course Overview

This course is designed to equip leaders for crisis decision-making during Hazmat incidents with emphasis on decision theory, use of pre-incident action plans, unified command, realistic training and interoperability with private industry.

## Course Description

The Crisis Leadership and Decision-Making course reviews roles and responsibilities of a leader and discusses critical thinking, situational awareness and various decision-making models. Other key course topics include incident command, psychological and physiological effects, best practices for combatting stress, information sharing and scene size-up. Participants will review different case studies from incidents involving fertilizer-grade ammonium nitrate (FGAN) and high hazard flammable trains (HHFT) and apply various techniques.

## Delivery Method

Live Instructor Training (virtual or in-person): Six (6) hours

## Course Objectives

- Define the spectrum of incidents as it applies to emergency, crisis, and disaster management
- Identify and discuss the roles and responsibilities of a crisis leader
- Understand how situational awareness contributes to decision-making
- Apply decision-making model during practical exercise
- Construct a unified command comprised of multi-disciplines, rail operations, and industry representatives using FGAN and HHFT incidents
- Identify the psychological and physiological effects that a crisis induces on responders and leaders
- Recognize signs, symptoms and indicators that could adversely affect leadership and decision making
- Interpret pre-incident plans to support effective crisis decision making
- Illustrate how planning products support response-to-recovery activities
- Apply scene-size up techniques to enhance situational awareness
- Understand how continued training and exercise will reduce stress

## Lessons

- Spectrum of incidents
- Leader roles and responsibilities
- Critical thinking and decision making models
- Psychology of a crisis
- Combatting stress
- Information sharing
- Incident command
- Scene size-up
- Best practices in responding to FGAN, and HHFT incidents

## Other Relevant Topics

- Situational awareness
- Unified command between public and private sectors
- Pre-incident action planning
- Decision making support tools
- Case studies and practical exercises



757-223-7233  
[www.asg-inc.org](http://www.asg-inc.org)